

| Number | GENERAL SYSTEM | City Priority | Vendor Rating | Vendor Response |
|--------|---|------------------|------------------|--------------------|
| 1 | Efficient reporting capabilities | R | | |
| 2 | Comprehensive documentation - detailed user manuals and online information (e.g. knowledge base, FAQ's, etc.) | R | | |
| 3 | Efficient data analysis capabilities | R | | |
| 4 | Advanced auditing controls/reports | R | | |
| 5 | Eliminate manual processes | R | | |
| 6 | The ability to attach documents to a record | R | | |
| 7 | All reports can be produced electronically (email, PDF, html, java, etc.) or hard copy (printer) upon request. | R | | |
| 8 | Ability to print query results. | R | | |
| 9 | Ability to print any screen. | R | | |
| 10 | Have "Best Practice" model templates that the City can adapt to or customize for all functional areas. | R | | |
| 11 | Ability to provide multiple methods of data retrieval with a user friendly search feature. | R | | |
| 12 | Ability to check any process status in any module in real time. | R | | |
| 13 | Ability for individual users to customize their desktop screens to reflect individual needs. | R | | |
| 14 | Support "wild-card" searches on all data fields | R | | |
| 15 | Ability to customize user menus and screens based on user access authority. | R | | |
| 16 | Ability to have multiple screens and/or modules open simultaneously for inquiry, update, or data entry, with the ability to toggle from one to another at any time. | R | | |
| 17 | Supports keyboard short-cuts, both supplied and user-defined, for mouse or other actions. | R | | |
| 18 | Ability to create temporary subsets of data files for inquiries and manipulation. | R | | |